

By purchasing goods from www.creablocks.de you enter a legally binding agreement with us on the following terms. You should read and understand these terms because they affect your rights and liabilities. These terms describe the basis for purchase by you and sale by us of the products described on this web site.

1. Basis of sale

An agreement for us to sell you our products is made on these terms when we accept an order made by you via our website. The description of the goods, the price, VAT, insurance and delivery costs are set out in the order page. We will confirm acceptance of your order on-screen.

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Right of cancellation

You can cancel your order within two weeks without any explanation, either in writing (e.g. letter, fax, email) or – if you have been supplied with the goods prior to the deadline - by returning the goods. The time limit begins after the receipt of this policy; however, not before the receipt of the merchandise by the addressee (in the case of recurring deliveries not before the receipt of the first partial delivery) and also not before the fulfilment of our duty to supply information according to § 246 sec. 2 in combination with § 1 sec. 1 and 2 Introductory Law of the German Civil Code (EGBGB) on the Duty to Provide Information as well as our duties according to §312e sec. 1 clause 1 German Civil Code (BGB) in connection with article 246 § 3 EGBGB. The punctual dispatch of the cancellation or the goods suffices for ensuring the cancellation deadline.

The cancellation is to be sent to:

Jens Richter
CreaBLOCKS® - Wooden blocks
Felix-Spiro-Str. 13 b
D-01968 Senftenberg
E-Mail: post@creablocks.de
Fax: +49(0)3573-8099279

Cancellation Consequences

In the event of an effective cancellation, the services received by either party are to be returned and if applicable any benefits which have accrued (e. g. interest) released. Should you be unable to fully return the goods and services received, or only return them in an impaired condition, you must, if necessary, render compensation for lost value. This does not apply in the case of surrendered merchandise should the impairment of the merchandise solely be attributed to its examination - as it would have been possible in a store. No compensation for lost value has to be paid if an article worsens despite of being used in accordance with the regulations.

Goods which can be sent by parcel post are to be sent back at our risk. The return shipping expenses are to be borne by the buyer when the goods delivered are as stated and the price of the goods returned does not exceed 40 Euros, or in the case of higher priced items, the buyer did not render services or partial payment as stipulated by contract. Otherwise the return shipment is free of charge. Goods that cannot be sent as a parcel will be collected from you. Obligations on the reimbursement of payments must be fulfilled within 30 days. For you, the time limit begins with the dispatch of the cancellation or the merchandise, for us with its receipt.

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2. Details of the order

The quantity, quality and description of our products will be those set out in your order (if accepted by us). Orders are accepted at our sole discretion but are normally accepted if the products are available, the order reflects current pricing, you are based in the Delivery Area and your credit or account card is authorised for the transaction. Our products which can be ordered via our website are only available for delivery to you if you are based in our Delivery Area..

3. Price of the products

Our charges for transport, packaging and insurance are detailed on the order page and will be included in the total price for the products.

4. Payment terms

We will accept only payments via paypal. Paypal. If it is not possible to obtain full payment for the products from your account on delivery of the products to you, we can cancel the contract or suspend any further deliveries to you. This does not affect any other rights we may have. We will take all reasonable care to keep all information connected with your order secure but we cannot be held liable for any loss that you may suffer if a third party obtains unauthorised access to any data, including credit and account details you provide when accessing or ordering from this Web Site, unless this is solely due to our negligence.

5. Delivery

We will deliver our products to the address you specify for delivery in your order. It is important that this address is correct. Please be precise about where you would like the products left if you are out when we deliver. We cannot accept any liability for any loss or damage to the products once they have been delivered in accordance with your delivery instructions.

We will aim to deliver within the quoted time frame but delivery times are not guaranteed. If delivery is delayed due to any cause beyond our reasonable control, we will contact you to advise you that the delivery date will have to be extended..

6. Risk and ownership

Risk of damage to, or loss of the products passes to you at the time of delivery to you or, if you fail to take delivery at the agreed time, the time when we tried to deliver. You will only own the products once they have been successfully delivered and when we have received cleared payment in full.

7. Liability

If you have a valid claim in respect of any of products which is based on any defect in their quality or conditions or their failure to meet specification in accordance with the contract, and you have returned the products within a reasonable time, you will be entitled to chose either a refund of the price of the products or replacement products free of charge.

We shall not be liable to you in connection with any contract, in tort (including negligence), contract or otherwise for any loss of profit, anticipated savings or data that your business may suffer.

These terms and conditions do not affect your statutory rights as a consumer.

We will continually improve our products, so changes to them may be made at any time. We will use reasonable commercial endeavours to keep the Web Site up to date but the information and specifications given are for your information only and are subject to change without notice. Pictures on this Web Site are generally accurate but variations in colour and grain must be expected.

The content of this website is directed solely at those who access the site from addresses within the Delivery Area.

We assume no responsibility for the contents of any other web sites to which this web site has links.

8. Matters out of our control

We will not be liable to you or in breach of the contract for delay or failure to perform due to a cause beyond our reasonable control.

9. Copyright

All of the written und pictures content of this website are our copyrighted property. All rights reserved. None of this material may be used without our written permission. You may download or print a single copy for your own non-commercial off-line viewing.

10. Changes

We reserve the right to make changes to this website and these terms at any time.

11. Complaints

If you wish to complain about any aspect of our service, please e-mail us at post@creablocks.de

12. General

E-mails to you will be to the address you specify to us. It is important that you give us an accurate and valid e-mail-address and contact telephone number and tell us of any changes to them. If either we or you fail to enforce a right under these terms, that failure will not stop us or you from enforcing the other rights, or the same type of right on a later occasion.

To the extent that any part of these terms is found by any court or competent authority to be invalid, unlawful or unenforceable in any jurisdiction, that part will be deemed not to be a part of these terms, it will not affect the enforceability of the remainder of these terms nor will it affect the validity, lawfulness or enforceability of that part in any other jurisdiction.